

Unipharm Ltd: A fast digital transformation of quality processes with Dot Compliance



Employees

200+

Industry

Pharmaceutical

Location

Israel

About

Unipharm creates value in the full pharmaceutical value chain from developing to manufacturing and successfully marketing generic pharmaceuticals. They take pride in doing this in an innovative, responsible and cost-efficient way.

The Challenge

Unipharm is a leading EU-GMP certified generic pharma manufacturer with vast first-to-market record. The company needed to streamline paper based and semi automated quality and compliance processes to assure high quality standards, faster change management, operational efficiency and business continuity during the COVID-19 crisis.

The Solution

Project implementation started at early 2020 side-by-side with the health constraints related to COVID-19. A key challenge was ensuring a quick and successful rollout for users working remotely.

Dot Compliance Xpress with pre-configured core quality process was a great fit for Unipharm's needs. The rollout process was supported with on-line training sessions, sample SOPs, data migration tools, and best practices consulting. The result – a fast and efficient rollout, meeting project goals and timelines regardless of COVID-19 challenges.

RESULTS

~30%

Reduction in process time for document control and training management

Improved performance following deployment of automated workflow for document review, approval, content distribution, and training compliance

3
Month
Rollout

Deployed over 10 ready-to-use processes, data migration

The combination of the Salesforce Platform and Dot Compliance best practices enabled the fast digital transformation of Unipharm's quality processes